

To Whom It May Concern,

I am writing to express my deep concern regarding reports and observations of employees at certain businesses on Guam taking advantage of elderly individuals. This behavior is deeply troubling and unacceptable, as it undermines the trust and respect that businesses should uphold within our community.

Elderly residents often face unique challenges and vulnerabilities, including financial limitations and diminished physical or cognitive abilities. Exploiting these circumstances for personal or corporate gain is not only unethical but may also violate local and federal laws protecting seniors from abuse and exploitation.

I urge you, as a responsible business owner, to ensure that your employees treat all customers, particularly the elderly, with dignity and fairness. I strongly recommend implementing strict policies, regular training, and oversight to prevent and address any actions that may exploit or harm vulnerable individuals.

As a member of this community, I hope that you will take immediate action to uphold ethical standards in your business. I will not hesitate to raise this issue further with appropriate authorities if necessary.

Thank you for your attention to this urgent matter.

Sincerely,

Clifford Ray Hackett 671-787-2345