

USCIS Guam Field Office

[770 East Sunset Boulevard](#)

Tiyan, Barrigada, GU 96913

Subject: Urgent Complaint Regarding Inaction on Marriage Fraud Case

To Whom It May Concern,

19 years I have been reporting this with zero response

I am writing to formally express my deep concern and frustration regarding the lack of action on a marriage fraud case that I have repeatedly reported to your office. Despite providing detailed information and documentation on multiple occasions, there appears to have been no significant progress or investigation initiated by your office.

[Clifford Ray Hackett general delivery BARRIGADA GUAM 96913 email crh2123@icloud.com phone 671-787-2345

1. **USCIS** Contact Center:

You can reach out to **USCIS** via the online e-Request tool or by calling the **USCIS** Contact Center at 1-800-375-5283. This can help track case inquiries or complaints.

2. Report Marriage Fraud:

Marriage fraud can be reported through the **USCIS** Tip Form online at uscis.gov/report-fraud. You can submit detailed information here about suspected marriage fraud.

3. Online Inquiry:

If you have an existing case, you can inquire about it through the **USCIS** Case Status Online tool at uscis.gov, or submit a service request through the same portal if you feel there's been inaction.

4. Office of the Inspector General (OIG):

If you believe there's been misconduct or neglect in handling the case, you may consider filing a complaint with the Department of Homeland Security Office of Inspector General at oig.dhs.gov